UNITED STATES OF AMERICA NATIONAL TRANSPORTATION SAFETY BOARD OFFICE OF MARINE SAFETY

SS NORWAY ENGINEERING GROUP MAJOR MARINE ACCIDENT DCA 03 MM 032 INVESTIGATIVE INTERVIEWS

INVESTIGATIVE INTERVIEW OF:
SVERRE DAMSGAARD
CHIEF ELECTRICIAN, SS NORWAY

Wednesday, June 4, 2003

<u>In Attendance</u>:

TOM ROTH-ROFFY, NTSB BRIAN CURTIS, NTSB KEN OLSEN, USCG JOHN RILEY, NCL CONSULTANT DAN FARKAS, ESQ. CHRIS FOONG, NCL

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PROCEEDINGS
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2
                                                10:30 a.m.
            MR. ROTH-ROFFY: Okay. Good morning.
4 about 10:30 in the morning, and we're here to interview
5 the Chief Electrician of the Norway, Sverre Damsgaard.
            Good morning, sir, and thank you for coming.
7 My name is Tom Roth-Roffy, and I am an accident
8 investigator with the National Transportation Safety
9 Board from Washington, D.C.
            The National Transportation Safety Board is a
11 federal -- United States Federal Government agency
12 responsible for investigating transportation accidents
13 in the United States. A division of the NTSB is the
14 Office of Marine Safety, and we are responsible for
15 investigating maritime accidents in the United States.
            We are conducting a safety investigation.
17 Our goal is to find out what happened, what caused the
18 accident, and then to make recommendations aimed at
19 preventing similar future accidents. Our investigation
20 is strictly a safety investigation, not a legal
21 investigation. We're not interested in assigning blame
22 or liability to any person or agency or company.
            We'd like to take this -- I should have asked
23
24 you this off the record, but is it okay if we tape this
25 interview?
26
            MR. DAMSGAARD: Sure. No problem.
            MR. ROTH-ROFFY: Well, if you'd like, you can
27
28 request a copy of the transcript, if you want to review
29 it for accuracy.
            What I'd like is for each -- everybody in the
31 room to identify themselves.
            MR. CURTIS: My name is Brian Curtis.
33 with the NTSB, Marine Engineering Accident
34 Investigator.
            MR. OLSEN: My name's Ken Olsen. I work for
36 the Coast Guard at their Headquarters in Washington,
37 D.C.
            MR. FARKAS: Dan Farkas, representing Mr.
39 Damsgaard.
            MR. ROTH-ROFFY: And for the record, could
41 you state your name, please?
            MR. DAMSGAARD:
                            Sverre Damsgaard, Chief
43 Electrician, SS Norway.
            MR. ROTH-ROFFY: Okay.
44
            MR. FOONG: Chris Foong, VP for Technical
45
46 Operations, NCL.
            MR. ROTH-ROFFY: Okay. Okay. Sverre, I
48 would like you to think back to Sunday morning, May
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1 25th. If you would, please describe or tell us what
2 happened from the time you woke up on Sunday morning,
3 how you were awoken, what you heard, what you saw, what
4 somebody might have told you or what you told other
5 people, in as much detail as you can, from the -- from
6 the time you awoken on Sunday morning, May 25th.
            MR. DAMSGAARD: I woke up during the shake, I
8 believe it was 2, and then I thought, "What is this?"
9 Never had that before on the ship. So, after a few
10 seconds, the sound, air conditioning sound stopped, and
11 then after a few seconds again, the light went out, and
12 then I know it was a black-out.
            Then my duty is to go to the control room.
14 So, I found boiler suit, and I always have a flashlight
15 in my cabin, grabbed that, forgot the socks, put the
16 shoes on, and run down the stairs, and when I come down
17 to B Deck, there the sprinkler system was -- and the
18 light was partly out. The emergency generator was
19 running. I noticed the light on. I went straight to
20 control room.
            Then I told the engineers it was a black-out,
22 and I could see it was the emergency generator was
23 running, and I told the engineer start up diesel, so I
24 could get power back on the ship. After that was
25 started, we clicked on the first generator, Number 12,
26 and covered up the main switchboard, the 4420
27 switchboard, and you know, there was some cables
28 breaking. So, this is all-trans system, so it's in
29 every station is you have to set it manually for all
30 the ship stations. You have to go and reset manually
31 off the record. That takes a little bit time. Some of
32 the other areas were closed. You couldn't go in them,
33 this and this.
            And then, after we are -- they started
35 another generator and we got that into the switchboard,
36 and more or less the whole up to noon was just to
37 restore power to the different places. I didn't do it
38 myself.
           I got the electrician to delegate different
39 tasks.
                                    Is that about it that
40
            MR. ROTH-ROFFY: Okay.
41 you can recall immediately?
            MR. DAMSGAARD:
                           Yeah.
                                    What I'd like to do
43
            MR. ROTH-ROFFY: Okay.
44 now --
            MR. DAMSGAARD: I was thinking about that,
46 the power, to get the power on. I didn't -- that was
47 my task. So, I saw them come up in the control room,
48 and I had to -- I had to walk over there like this, but
49 there was a section coming in with people, you know,
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1 but I just have a look, but my main task was to get
             That's what I was thinking about, you know,
2 power on.
3 because it's black-out and it's a lot of trouble.
4 many things depends on each other.
            MR. ROTH-ROFFY: Okay.
                                    What I'd like to do
6 now is to ask you more specific questions about that
7 morning. You say you woke up by a shake and you
8 thought there were two shakes possibly?
            MR. DAMSGAARD: I think it was -- I'm not
10 sure, but what I think.
            MR. ROTH-ROFFY: Okay.
11
            MR. DAMSGAARD: It's a little bit -- it's a
12
13 little bit and then a little bit more.
            MR. ROTH-ROFFY: Okay.
            MR. DAMSGAARD:
                           And the shake, I think it
16 moved about this. I thought to myself it has to be
17 complete black-out. It had never been like that
18 before.
19
            MR. ROTH-ROFFY: Okay.
            MR. DAMSGAARD:
20
                           Yeah.
            MR. ROTH-ROFFY: And where's your cabin
21
22 located?
            MR. DAMSGAARD: All the way -- all the way
24 forward in the front.
            MR. ROTH-ROFFY: And you mentioned that after
26 you felt the shake, after -- after that, the light or
27 the fan stopped.
            MR. DAMSGAARD: The fan stopped first and
29 then the light a little bit after.
            MR. ROTH-ROFFY: About how long from the time
31 you felt the shake until the fan stopped?
            MR. DAMSGAARD: Oh, it's about maybe 10-15
33 seconds. I'm not sure. 10-15 seconds, probably, and
34 then 10-15 seconds after the light went out. Something
35 like that. I'm not sure.
           MR. ROTH-ROFFY: Were you fully awake or were
37 -- were you asleep or awake when the -- when you felt
38 the shake?
            MR. DAMSGAARD: Well, it was in the morning.
40 So, I don't know.
            MR. ROTH-ROFFY: You were kind of waking up a
42 little bit?
43
            MR. DAMSGAARD: Yeah, yeah. Maybe that.
            MR. ROTH-ROFFY: So, it's possible after you
45 felt the shake that you might have fallen back asleep?
46
            MR. DAMSGAARD: No.
47
            MR. ROTH-ROFFY: No?
            MR. DAMSGAARD: No, because it was so -- it
49 was so big, so --
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MR. ROTH-ROFFY: Okay.
            MR. DAMSGAARD: I thought first maybe a tug
3 boat or something but no, I'm not sure, so I don't
            MR. ROTH-ROFFY: Then you said you put on
6 your clothes --
            MR. DAMSGAARD: When it got dark, yes.
            MR. ROTH-ROFFY: -- and it was dark in your
9 room when you were putting your clothes on?
10
            MR. DAMSGAARD:
                           Yeah.
            MR. ROTH-ROFFY: And you -- you went down.
12 Which -- what was your route down to the -- to the
13 control room?
            MR. DAMSGAARD: It was a step or two. I run
15 a step or two because that's big stairs down. All the
16 way down stair tower on starboard side, all the way out
17 to control room on B Deck.
            MR. ROTH-ROFFY: Along the way, did you see
19 any other -- any other officers or crew members?
20 example, the staff chief?
            MR. DAMSGAARD:
                            Yeah. I -- I see passengers,
22 lots of passengers and crew in the -- mostly
23 passengers, I think, in the hallways. I was thinking
24 electrical in order to get it back again. So.
            MR. ROTH-ROFFY: How about by your cabin?
26 Did you see any -- any -- for example, the chief
27 engineer or the --
            MR. DAMSGAARD:
                           No, --
29
            MR. ROTH-ROFFY: -- staff chief?
            MR. DAMSGAARD: -- I didn't see anything. I
31 didn't see anything. I can't remember that.
            MR. ROTH-ROFFY: Okay. And then you went
33 down the stair tower to B Deck, and you ran down the
34 starboard side of B Deck?
            MR. DAMSGAARD: Yes, sir.
            MR. ROTH-ROFFY: Did you see -- you said you
37 saw the sprinklers were --
            MR. DAMSGAARD: Yeah.
39
            MR. ROTH-ROFFY: -- discharging?
40
            MR. DAMSGAARD: It was water coming down.
            MR. ROTH-ROFFY: Are there lights along --
42 along that corridor on B Deck?
43
            MR. DAMSGAARD: Yeah.
                                  Lights.
            MR. ROTH-ROFFY: Emergency lights?
44
45
            MR. DAMSGAARD: Emergency lights always on.
            MR. ROTH-ROFFY: They were on?
46
47
            MR. DAMSGAARD: Yeah. We had two systems.
48 We had one system in batteries. With the AC, just --
49 that's on AC normally. When it's dark, they switch
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1 over to DC and battery, and then that's besides this
2 emergency generator lights. We also have additional.
3 When it's emergency, the lights stay up. In the
4 corridor, we have lighting for emergency, too.
            MR. ROTH-ROFFY: And do you have low-level
6 lighting?
            MR. DAMSGAARD: Yeah. Low-level lighting.
            MR. ROTH-ROFFY: Do you remember if that was
9 on or not?
            MR. DAMSGAARD: Low-level lighting, we have
10
11 to have the other light to see that, you know.
12 not enough power. It's just -- if you know what I
13 mean. It's reflective.
            MR. ROTH-ROFFY: Oh, photo-luminescence?
14
15
            MR. DAMSGAARD:
                           Yes.
            MR. ROTH-ROFFY: A reflector?
16
17
            MR. DAMSGAARD:
                            Yeah.
18
            MR. ROTH-ROFFY: Okay. Did you see any
19 injured crew members as you were going down that
20 starboard passageway to the control room?
            MR. DAMSGAARD: No, I didn't see any before
22 because then I come in the control room, and they had
23 brought him in after some time. I don't remember -- I
24 don't remember how long time, but I know --
            MR. ROTH-ROFFY: Do you remember who brought
26 him in?
            MR. DAMSGAARD: No.
                                He was on a stretcher,
28 on a stretcher. I know that.
            MR. ROTH-ROFFY: He was on a stretcher the
30 first time you saw him?
31
            MR. DAMSGAARD:
                            Yeah.
            MR. ROTH-ROFFY: Did you see when they
33 brought him up from -- from the boiler room?
           MR. DAMSGAARD: No. I just saw him because I
35 was on the switchboard behind the corner, so I just saw
36 him laying there when they come up from -- into the
37 control room. I didn't see it.
            MR. ROTH-ROFFY: Okay. When you first
38
39 arrived in the control room, who was there?
            MR. DAMSGAARD: I think second engineer on
41 nuclear, and the chief engineer was there.
            MR. ROTH-ROFFY: Do you recall anybody else
43 that was there?
            MR. DAMSGAARD: There was a lot of people,
45 but I don't remember.
            MR. ROTH-ROFFY: That's when you first
47 arrived?
48
            MR. DAMSGAARD: Yeah.
            MR. ROTH-ROFFY: When you first arrived,
49
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1 opened the door, who --
            MR. DAMSGAARD: The first engineer on duty
3 was there. That's what I'm -- I'm coping with. So,
4 that's what I remember.
            MR. ROTH-ROFFY: Sure.
            MR. DAMSGAARD: At that time, you know.
7
            MR. ROTH-ROFFY: Sure.
                                    I understand. A lot
8 of things were happening.
            MR. DAMSGAARD:
                            Yeah. But I was mainly
10 concerned with getting power back to the switchboard so
11 we could cover the ship.
            MR. ROTH-ROFFY: When you first went into the
13 control room, what did the chief or did anybody tell
14 you anything to do?
            MR. DAMSGAARD: No, nobody tells me, but I
16 said, "Are they trying to starting up the diesels?"
17 And, "Yes, he gets ahold of our engineer." So, the
18 diesel engine is being -- should be starting up as soon
19 as possible, I was told.
            MR. ROTH-ROFFY: Okay.
20
21
            MR. DAMSGAARD: Then I just sit on the meter
22 and waiting for something to happen.
            MR. ROTH-ROFFY:
                            You switched on the voltage
24 meter on the switchboard?
            MR. DAMSGAARD: Yeah.
                                   The frequency meter.
25
26
            MR. ROTH-ROFFY: About how long did you have
27 to wait?
            MR. DAMSGAARD: I don't know.
                                           15 minutes,
29 maybe. 10-15 minutes, it started up. The emergency
30 generator was running.
            MR. ROTH-ROFFY: Sure.
                                    During those 10 or 15
32 minutes, what were you doing?
            MR. DAMSGAARD: I was waiting for power to
34 come on the generators.
            MR. ROTH-ROFFY: And nothing more?
            MR. DAMSGAARD:
36
                           No.
37
            MR. ROTH-ROFFY: Did you make any calls to
38 your second electricians or first electricians?
            MR. DAMSGAARD: They called me from the
40 stations, from the aft switchboard, the forward
41 switchboard, and the elevator was -- he also -- he
42 always take and check this by himself. So, I started
43 checking all the things.
44
            MR. ROTH-ROFFY:
                            Okay.
45
            MR. DAMSGAARD:
                            Yeah.
            MR. ROTH-ROFFY:
                            Did the chief engineer tell
47 you to do anything? No?
48
            MR. DAMSGAARD: No. We was talking together.
            MR. ROTH-ROFFY: Just talking?
49
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MR. DAMSGAARD: Yeah.
1
            MR. ROTH-ROFFY: But he didn't give you any
3 instructions on to do a particular --
            MR. DAMSGAARD: No.
5
            MR. ROTH-ROFFY: -- task?
            MR. DAMSGAARD: No. I said we have to do
7 this and this and this. Okay, okay, he said. He was
8 more concerned, I don't know, but he had other things
9 to do.
            MR. ROTH-ROFFY: Do you recall --
10
            MR. DAMSGAARD: They called him from
11
12 everywhere. He had his hands full. Yes, I think he
13 was more accident, I think, the accident, whether --
14 and things with that.
            MR. ROTH-ROFFY: I'm sorry. Could you say
16 that again?
17
            MR. DAMSGAARD: I think he was more -- he was
18 thinking about these people in the engine room, get
19 them up front, if possible.
            MR. ROTH-ROFFY: The injured crew members? MR. DAMSGAARD: Yeah. He was -- he was
20
21
22 concerned about that.
            MR. ROTH-ROFFY: Okay. So, what happened
24 after about 10 or 15 minutes? They started up Number
25 12 --
26
            MR. DAMSGAARD: Yeah.
            MR. ROTH-ROFFY: -- and the frequency meter
28 for the frequency?
            MR. DAMSGAARD: Yeah. Then we put it on the
30 switchboard, right, --
            MR. ROTH-ROFFY: Okay.
31
            MR. DAMSGAARD: -- and then we have start to
33 get coverage on the ship, first to the big macs, you
34 know, the big diesel engines, so we could start them
35 up, too.
            MR. ROTH-ROFFY: And after that, they started
37 the big macs, --
            MR. DAMSGAARD: Yeah.
38
            MR. ROTH-ROFFY: -- and then did you close
40 the breakers on the big macs or who does that?
            MR. DAMSGAARD: Me.
41
            MR. ROTH-ROFFY: In the control room?
42
            MR. DAMSGAARD: Control room. The big macs
44 is high voltage, you know.
45
            MR. ROTH-ROFFY: Okay. Generator Number 12
46 is --
            MR. DAMSGAARD: 440s, straight on the 440
47
48 range.
            MR. ROTH-ROFFY: Okay.
49
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MR. DAMSGAARD: Just to power up the lights
2 and the pumps to the big lights.
            MR. ROTH-ROFFY: Oh, okay. When there's a
4 problem in the engine room, does the switchboard have a
5 load shed where it automatically opens breakers before
6 -- before a complete black-out?
            MR. DAMSGAARD: Yeah.
                                   There is overload
8 trips.
            MR. ROTH-ROFFY: Overload trips?
            MR. DAMSGAARD: There's two trips, you know.
10
11
            MR. ROTH-ROFFY: What trips first?
12
            MR. DAMSGAARD: First the galley trips and
13 the air conditioner. The galleys first, the air
14 conditioner is on the second trip. That's on every
15 generator on the overload.
            MR. RILEY:
                       Can I interrupt on terminology?
17 Overload or non-essential?
            MR. DAMSGAARD: Well, I'm only speaking about
19 non-essential.
            MR. ROTH-ROFFY: Okay. John, I don't know if
21 that cleared that up for you. If you could just wait,
22 when we come around and just clear it up --
            MR. RILEY: Sorry.
            MR. ROTH-ROFFY: -- then. Just make a little
24
25 note to yourself.
            MR. DAMSGAARD: You know, when it's -- that
27 turbo turbines, the steam/no steam, you know, then it's
28 everything trips, you know. It's too much load on
29 everything.
            MR. ROTH-ROFFY: Well, the steam pressure
31 would start falling off and the turbine would start
32 slowing down, right?
33
            MR. DAMSGAARD:
                            Yeah.
            MR. ROTH-ROFFY: Okay.
                                    So, you don't have a
34
35 -- a --
            MR. DAMSGAARD: Before you can -- things
36
37 happen.
            MR. ROTH-ROFFY: Okay. Okay. I think that's
39 all I have for the events of the morning.
            Anybody else need some clarifications on any
41 of those items?
            (No response)
43
            MR. ROTH-ROFFY: Okay. We can always come
44 back to it, but I'd like to, you know, try to finish
45 that up first before we go into -- into other items.
            Chief, could you describe your -- the -- you
47 know, the responsibilities of your position as chief
48 electrician on the Norway?
            MR. DAMSGAARD: Yeah. Handle the electrical
49
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1 department.
            MR. ROTH-ROFFY: And just for the record, the
3 electrical department, what -- what sort of
4 responsibilities or duties?
            MR. DAMSGAARD: It's to take care of the
6 power, all the electricity, elevators, whatever.
            MR. ROTH-ROFFY: So, anything that has
8 electrical power, --
            MR. DAMSGAARD: Yeah.
            MR. ROTH-ROFFY: -- you're responsible for?
10
11
            MR. DAMSGAARD: Yes, sir.
            MR. ROTH-ROFFY: Do you have the capability
12
13 to rewind motors on board ship?
            MR. DAMSGAARD: No. That's -- that's another
15 profession. We don't have equipment for that.
            MR. ROTH-ROFFY: Your preventive maintenance
17 of electrical equipment, do you have a schedule for
18 that?
19
            MR. DAMSGAARD: Yeah. We have this AMOS
20 system.
            MR. ROTH-ROFFY: Okay.
            MR. DAMSGAARD: AMOS system.
22
            MR. ROTH-ROFFY: What about if something
23
24 electrical breaks and you have to repair it, do you
25 make a record of that somewhere?
            MR. DAMSGAARD: Yeah. We have -- in our
27 AMOS, it's -- it's a -- it's an item that says
28 unexpected maintenance. We go in that and put it in.
29 So, we have -- that's where it is, the history, you
30 know.
            MR. ROTH-ROFFY: Correct.
31
            MR. DAMSGAARD: All of the history.
32
            MR. ROTH-ROFFY: And do you personally make
34 the entries or who would type it into AMOS?
            MR. DAMSGAARD: You know, I usually do it
36 before, but it was so much just checking alarms and
37 this and this and this, you know, so -- so, the
38 technical engine secretary does the little things, but
39 if something special, I do it myself. Like unexpected.
            MR. ROTH-ROFFY: Okay. The unexpected
41 repairs, you would do yourself?
            MR. DAMSGAARD: Yeah.
            MR. ROTH-ROFFY: Do you also maintain a paper
43
44 or handwritten log book?
45
            MR. DAMSGAARD: We have what we call a rough
46 log. Every -- every Sunday, after a cruise, the first
47 electrician, he make a list of -- he make a report and
48 send it up to the unit chief for filing and they send
49 it to Mr. Crankstaad. Yeah.
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MR. ROTH-ROFFY:
                             Okay. So, you give
2 information to -- to who? I'm sorry?
            MR. DAMSGAARD: My first electrician.
            MR. ROTH-ROFFY: Your first electrician types
5 it up?
            MR. DAMSGAARD: Yeah. He make a list of the
7 week, a weekly list.
            MR. ROTH-ROFFY: Okav.
            MR. DAMSGAARD: Then he send it to the -- to
10 the unit chief and the unit chief forwards it to Mr.
11 Crankstaad whatever, the company.
            MR. ROTH-ROFFY: Mr. Crankstaad is a
13 superintendent?
            MR. DAMSGAARD: He's the superintendent.
15
            MR. ROTH-ROFFY: Okav.
            MR. DAMSGAARD:
                            Yeah.
16
            MR. ROTH-ROFFY: Is there a record of -- of
17
18 those weekly reports? Is it on the computer?
            MR. DAMSGAARD: Yeah. I have -- I have it on
20 the -- on this disk.
            MR. ROTH-ROFFY: On a disk?
            MR. DAMSGAARD: Yeah. And the technical
23 secretary, she sign that, too.
            MR. ROTH-ROFFY:
                            Okay.
25
            MR. DAMSGAARD: The sheet.
            MR. ROTH-ROFFY: Okay. Is that -- that's
27 sent up by e-mail to the staff chief?
            MR. DAMSGAARD:
                           Yeah.
            MR. ROTH-ROFFY: Could you tell us about your
29
30 maritime background, when you started going on ships,
31 and the different jobs you've held, and then ending up,
32 you know, with the Norway, how long you've been on the
33 Norway?
            MR. DAMSGAARD: I was -- I started in '74 as
35 an oiler on a Norwegian ship, gas tanker first. Then I
36 was a motorman, Norwegian cargo ship. Then I like went
37 to electrical ship's electrician school in Norway, and
38 I had two years before electrical before I went to sea.
39 I had the basic and the -- the basic and the --
40 what you call it? The two years electrical school
41 before I went to sea.
            Then I was a ship's electrician.
43 more specialized, you know. Then I worked on ship's
44 electrician on you name it, tankers, cargo ships, gas
45 tanker, load on/load off, and then I started in the
46 cruise business as relief electrician on, I think it
47 was, Son of Norway.
48
            MR. ROTH-ROFFY: Did you say Son of Norway?
            MR. DAMSGAARD: Yeah. The old one.
49
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MR. ROTH-ROFFY: Okay.
            MR. DAMSGAARD: And then, I -- then, I was a
3 relief there and then I got -- got a job in the -- you
4 know, in the -- and I was on load on/load off ships for
5 him and then I started on this Star of Viste. He had
6 the company. He had bought them from Norwegian America
7 line. So, the Star of Viste, I was on for seven years
8 as electrician, the cruise ship, seven-eight years.
            MR. ROTH-ROFFY: Star of Viste.
            MR. DAMSGAARD: Star of Viste. The Cunard
10
11 bought it in '83. So, then they become Cunard, and
12 then I went to school for two and a half years in
13 Sweden, engineering school, both -- both -- both --
14 what do you call it? Regular electrician and -- and
15 electrical --
16
            MR. ROTH-ROFFY: What year was that?
            MR. DAMSGAARD: Both -- both direction, you
17
18 know. Regular electricity, regular voltage, like 220.
19 Also electronics course.
            MR. ROTH-ROFFY: And when did you do that?
21 What year?
                           '87 to '91.
22
            MR. DAMSGAARD:
            MR. ROTH-ROFFY: Okay.
23
            MR. DAMSGAARD: And then, I was on the Royal
25 Viking Sun, a cruise company, from '91 to '93.
                                                  Then I
26 was ashore for a company in Norway, building supply
27 ships and things like that.
            MR. ROTH-ROFFY: And during what period did
29 you do that?
            MR. DAMSGAARD: It was from '93 to '97. And
31 then, I went to Norwegian Star, NCL, in '97, the old
32 Norwegian Star, and I've been with NCL since '97.
            MR. ROTH-ROFFY: And when did you start
34 sailing on the Norway?
                            In '98, 17 of May.
            MR. DAMSGAARD:
            MR. ROTH-ROFFY: What was your position?
36
            MR. DAMSGAARD: Electrician first, first
38 electrician, then chief electrician.
            MR. ROTH-ROFFY: So, you started in '98 as a
40 -- as a first electrician?
            MR. DAMSGAARD: No. Electrician, regular
42 electrician.
            MR. ROTH-ROFFY: Okay.
                                    Then you were -- then
44 first electrician?
45
            MR. DAMSGAARD: Hm-hmm.
            MR. ROTH-ROFFY:
                            And when did you start
47 sailing as chief electrician?
48
            MR. DAMSGAARD: 2000, June 2000.
49
            MR. ROTH-ROFFY: Okay. And how many people
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1 work for you?
            MR. DAMSGAARD: About 13 to 14 people.
3
            MR. ROTH-ROFFY: 13 or 14?
            MR. DAMSGAARD: Yeah.
            MR. ROTH-ROFFY: Could you describe the
6 positions?
            MR. DAMSGAARD: Yeah. We have myself, one
8 first electrician we call it on board, but it's some --
9 in new ships, he's ultimate chief engineer on first
10 rotation, and two electrical engineers.
            MR. ROTH-ROFFY: All right.
11
12
            MR. DAMSGAARD: One elevator technician, two
13 second electricians, one Filipino, one Polish, two
14 second electricians.
15
            MR. ROTH-ROFFY: Okay.
            MR. DAMSGAARD: And I have three Filipino
16
17 assistants. One communication officer, also, under me.
18 Communication electronics. He's communications.
            MR. ROTH-ROFFY: Since you've been sailing as
20 an electrician on the Norway, do you recall any -- any
21 significant problems with the boiler automation system,
22 other than, you know, routine maintenance?
            MR. DAMSGAARD: No. Nothing, nothing
24 special. Always something happens, you know, on a
25 ship, but not -- not a large problem, so we can stop.
26 We had to stop anything because of that, no.
            MR. ROTH-ROFFY: Do you work closely with the
28 electronics engineers on boiler automation or do they
29 do it by themselves?
            MR. DAMSGAARD:
                           Yeah.
                                   They report to me.
31 meet in the morning, discuss it. We meet at 1:00.
                                                      We
32 meet 6:00.
33
            MR. ROTH-ROFFY: Okay.
            MR. DAMSGAARD: When they're supposed to
35 order things and so they come to me. They need this
36 and they need this. We need service, right.
            MR. ROTH-ROFFY: Could you describe the
38 black-outs that you've experienced since you've been
39 aboard the Norway? You know, complete loss of power,
40 when the last one occurred, and if there's any others
41 you can recall.
            MR. DAMSGAARD: I don't -- some time ago last
43 time.
            MR. ROTH-ROFFY: Okay. I'm not trying to --
45 to entrap you or anything, but we heard about a black-
46 out that occurred in St. Thomas less than six months
47 ago. Could you tell us about what happened on that or
48 if you recall it? Do you recall that?
            MR. DAMSGAARD: Hm-hmm.
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MR. ROTH-ROFFY: Do you recall that black-out
2 in St. Thomas?
            MR. DAMSGAARD: Yes, I recall that.
            MR. ROTH-ROFFY: Okay. Could you describe
5 what happened on that one?
            MR. DAMSGAARD: The lights went off.
7
            MR. ROTH-ROFFY: Could -- could you describe
8 why the lights went off and -- and how long they were
9 off?
            MR. DAMSGAARD: It was one hour. They tried
10
11 to change some relays in the main -- in the high-
12 voltage switchboard, and then the -- the -- then it was
13 voltage-dependent relays for the transformers. Some of
14 the transformers -- one of the transformers went off,
15 then the other get overloaded and it blacked out. We
16 had to start it over again. But it is -- it was -- it
17 was overload. I mean, it was not done by anything else
18 than human being. It was unfortunate. But then we
19 also anchored. We didn't -- we didn't go somewhere.
            MR. ROTH-ROFFY: You were at anchor --
20
21
            MR. DAMSGAARD:
                           Yeah.
22
            MR. ROTH-ROFFY: -- when that happened?
23
            MR. DAMSGAARD: Yeah.
            MR. ROTH-ROFFY: And about how long did it
25 take to bring the power back up?
            MR. DAMSGAARD: All together, you know, one
27 or two hours.
            MR. ROTH-ROFFY: One or two hours?
            MR. DAMSGAARD: Yeah.
29
            MR. ROTH-ROFFY: Okay.
                                    Is that normal time
31 to get power back up? Two hours?
            MR. DAMSGAARD: Yeah. It's one or two, to
33 every places, you know. Some places get it before.
34
            MR. ROTH-ROFFY: To start that generator that
35 --
            MR. DAMSGAARD: We had to start the boilers,
36
37 too.
38
            MR. ROTH-ROFFY: Right.
            MR. DAMSGAARD: That's another thing.
40 the diesels in, then go fast, but to start the boilers
41 does not take long.
            MR. ROTH-ROFFY: Was there a problem getting
43 that Number 12 -- to get the diesel generator started
44 that time? Did it take longer than normal?
45
            MR. DAMSGAARD: No, no, not that I remember.
            MR. ROTH-ROFFY: Who's the person actually
47 working on that relay? Was -- was it one of your
48 electricians?
            MR. DAMSGAARD: It was me.
49
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MR. ROTH-ROFFY: It was you personally?
            MR. DAMSGAARD: Me and the first electrician.
3
            MR. ROTH-ROFFY: I'm sorry?
            MR. DAMSGAARD: Me and the first electrician.
            MR. ROTH-ROFFY: You and the first
6 electrician. Okay. I'm going to go ahead and pass it
7 to Brian.
            Thank you.
            MR. CURTIS: Brian Curtis.
9
            Back to during the accident, just one
10
11 question. When you left your cabin, did you go outside
12 at all? Did you --
13
            MR. DAMSGAARD: No.
            MR. CURTIS: -- see the smoke and the funnel
14
15 or anything?
            MR. DAMSGAARD: Go straight down to the
17 control room.
            MR. CURTIS: Could you describe to us the --
19 the sequence of restoring power once power was
20 available?
            MR. DAMSGAARD: Yeah. From -- from -- from
22 beginning?
23
            MR. CURTIS: Yeah.
            MR. DAMSGAARD: Start-up -- first, the -- the
24
25 emergency guys, they come in. So, the emergency system
26 is pulled up, the PA and walkie-talkies, and things
27 like that. Emergency lights. Then you have to start
28 diesel as well. Then you put that in 440 switchboard
29 and then put in the breaker to the big -- big -- big
30 mac, you know, the pumps for the big mac. Then start
31 the pump for the big macs. Then they start the big
32 mac, then put -- then get power on the big mac and the
33 big diesel generators, six we're talking about now.
34
            MR. CURTIS:
                         Six?
            MR. DAMSGAARD: 6,000 volt.
35
                         6,000?
            MR. CURTIS:
36
37
            MR. DAMSGAARD: Volt.
            MR. CURTIS: Oh, volts. Okay.
38
            MR. DAMSGAARD: Yeah. Then we have cover on
40 the high voltage. Then we -- the switchboard is in
41 three sections.
                         So, --
            MR. CURTIS:
43
            PARTICIPANT: Can you repeat that?
            MR. CURTIS:
                        -- the switchboard is, did you
45 say, in three sections?
            MR. DAMSGAARD: Yeah. We have three -- three
47 transformers.
            MR. CURTIS: Okav.
            MR. DAMSGAARD: I don't get it right, but
49
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1 anyway, --
            MR. CURTIS: What part --
            MR. DAMSGAARD: -- it's -- it's two -- the
4 high voltage board, it's -- it's like a -- take it from
5 the beginning. The high voltage board is -- it's two
6 sections with breakers in the middle. All right?
            MR. CURTIS:
                        Okay.
            MR. DAMSGAARD: And to each high voltage
9 switchboard, you know, is three transformers on each
10 end.
11
            MR. CURTIS: Okay.
12
            MR. DAMSGAARD: All right?
            MR. CURTIS:
13
                        Okay.
            MR. DAMSGAARD: Not bad.
14
                        Okay.
            MR. CURTIS:
            MR. DAMSGAARD: There is the breakers here.
16
17
            MR. CURTIS: Correct.
18
            MR. DAMSGAARD: Now, okay, the breakers is
19 here and there are three to each part, right?
            MR. CURTIS: Okay.
20
            MR. DAMSGAARD: And you have different
21
22 generators also going to this part, right?
            MR. CURTIS: Okay. Just for the record,
24 we'll -- we'll get this schematic.
            MR. ROTH-ROFFY: Yeah. We could maybe look
26 at that.
            MR. DAMSGAARD: Yeah.
27
            MR. ROTH-ROFFY: The diagram. We can sort it
28
29 out.
            MR. DAMSGAARD: That's no problem.
            MR. CURTIS: I just want to go through the
32 sequence of your actions, an overview of the sequence.
            MR. DAMSGAARD: I don't know. When you put
34 power on the high voltage, then it's -- then you have
35 to put in the transformer to the full voltage. The 440
36 and the high voltage. This goes through a transformer
37 from the high voltage to the 440, that part, you know.
38 Then everything is sent to us. Then you can go to the
39 substation and reset them.
40
            MR. CURTIS: Substations.
            MR. DAMSGAARD: That's power to all the ship.
41
            MR. CURTIS: Okay.
42
            MR. DAMSGAARD: It's done.
43
            MR. CURTIS:
                        Each deck have its own
45 substation or they just --
            MR. DAMSGAARD: No. Every substation are on
47 C Deck, you know, following the ship's zones, from Zone
48 A to Zone 1.
            MR. CURTIS: Okay.
49
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MR. DAMSGAARD: 440 and 110 volt. It's all
2 -- it's very much manual. You have to reset the
3 breakers. The power goes off, you have to manually
4 reset a lot of breakers in the substations to get power
5 to all your spaces.
            MR. CURTIS: Okay. And all of your
7 assistants, the first electrician, the --
            MR. DAMSGAARD: Yes.
            MR. CURTIS: They're all stationed at the
10 substations?
            MR. DAMSGAARD: At the main switchboard and
12 substations.
            MR. CURTIS: All right.
13
            MR. DAMSGAARD: Yeah.
14
            MR. CURTIS: So, once you restore power to
16 the substations, --
            MR. DAMSGAARD: They go around -- around to
17
18 reset.
            MR. CURTIS: Okay. All right. After the --
19
20 after the accident, the monitoring system for the alarm
21 for the engine room, when we arrived, the screen was
22 frozen.
23
            MR. DAMSGAARD: Yeah.
            MR. CURTIS: All right. Were you aware of
24
25 that --
            MR. DAMSGAARD: Yes.
            MR. CURTIS: -- after the accident?
27
            MR. DAMSGAARD: Hm-hmm.
28
            MR. CURTIS: Okay. Could you tell me that
30 you know about -- about them being frozen and if you
31 attempted to unfreeze them or --
            MR. DAMSGAARD: The cable was blown off in
33 the boiler room.
            MR. CURTIS: Did the watch -- how were you
35 notified that the -- the screen was frozen and they
36 couldn't --
            MR. DAMSGAARD: You could see the screen.
38 alarm comes up.
            MR. CURTIS: Okay. Did the engineer on watch
40 notify you or --
            MR. DAMSGAARD: I could see it myself.
41
            MR. CURTIS: Okay. And are you the one that
42
43 found the problem?
            MR. DAMSGAARD: No. The electricians was
45 working. I told them to -- to have a look at the
46 screens when it was all power again, you know.
            MR. CURTIS: Okay. And the -- the printer
47
48 failure associated with that system, were you aware
49 when that failed?
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MR. DAMSGAARD: It was one week or one-half
2 week before this happened.
            MR. CURTIS: And -- and who notified you of
4 that?
            MR. DAMSGAARD: Electronics engineers
6 service.
            MR. CURTIS: And had a new printer been
8 ordered for that system?
            MR. DAMSGAARD: No. The old one was
10 obsolete. We asked for can we get -- he immediately --
            MR. CURTIS: And did the engineers on watch
12 express concern that they have this printer restored
13 quickly?
            MR. DAMSGAARD: Not to me. It was so much
15 happened, nobody knows so much what -- what the cause
16 of.
17
            MR. CURTIS: Did they express concern that
18 they had no --
            MR. DAMSGAARD: They had no boilers, you
20 know.
         So, --
            MR. CURTIS: No. After the printer failed,
22 I'm sorry, that -- did -- did the watch engineers
23 express concern that they didn't have the printer to
24 look back on their alarms?
            MR. DAMSGAARD: Probably did. Then I told
26 them to have a look at that, and then they come back,
27 the cables are broke.
            MR. CURTIS:
                        And would that type of --
            MR. DAMSGAARD: There was every kind of
29
30 people on the -- every kind. It was hours digging
31 everywhere.
            MR. CURTIS: I have no further questions
32
33 right now.
            MR. OLSEN: You mentioned somebody by the
35 name of a technical engineering secretary. Who was
36 that?
                            Just the chief engineer
37
            MR. DAMSGAARD:
38 office.
39
            MR. OLSEN: Who is it?
            MR. DAMSGAARD: She's sitting beside chief
40
41 engineer and do the paperwork for this.
            MR. OLSEN: And what's his name?
43
            MR. DAMSGAARD: Chief engineer.
            MR. OLSEN: No, I'm sorry. Is this -- let me
            The technical engineering secretary, --
45 back up.
            MR. DAMSGAARD: Yeah. She's sitting in the
47 chief engineer's office.
48
            MR. OLSEN:
                       He sits --
            MR. DAMSGAARD: She have her own -- she have
49
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1 her own --
            MR. OLSEN: Oh, it's a she? Okay. What's
3 her name?
            MR. DAMSGAARD: I don't know this one.
5 know Joette was there for two weeks ago. They did --
6 they just got another one, though.
            MR. OLSEN: They just got -- but she was on
8 at the time of the casualty?
            MR. DAMSGAARD: Yeah. There was a new one,
10 and I don't know her.
            MR. OLSEN:
11
                        Okay.
12
            MR. DAMSGAARD: But I know the old one.
            MR. OLSEN: Is there a similar type of person
14 that works in the main engine office?
            MR. DAMSGAARD: No.
            MR. OLSEN: No? Who works in the main engine
16
17 office?
18
            MR. DAMSGAARD: Me and the first engineer,
19 the relief engineer, and the first engineer.
            MR. OLSEN:
                       Who -- who does all the filing of
21 engineering receipts?
            MR. DAMSGAARD: The technical secretary.
23
            MR. OLSEN:
                       The technical secretary.
            MR. DAMSGAARD: Yeah.
24
25
            MR. OLSEN: Okay. Could we get her name?
            MR. ROTH-ROFFY: I can.
26
            MR. DAMSGAARD: I know her. Joette before,
28 but this -- it's a new one now.
           MR. OLSEN: Okay.
            MR. DAMSGAARD: She's just working -- I don't
31 know.
                       Okay.
32
            MR. OLSEN:
33
            MR. DAMSGAARD: I don't know her.
            MR. ROTH-ROFFY: Let's go ahead and take a
35 five-minute break.
36
            (Whereupon, a recess was taken.)
37
            (End Tape 1, Begin Tape 2)
38
            MR. ROTH-ROFFY: Okay. It's about 11:30, and
39 after a brief break, we're resuming our interview of
40 the Chief Electrician, Mr. Damsgaard, and I believe Ken
41 Olsen was asking some questions.
            MR. OLSEN: I just have a few more questions.
43
            Do you have any knowledge of -- of any of
44 your -- yourself or any of your personnel in the
45 Electrical Department having worked on any of the
46 sensors associated with the safety line on the boilers?
47
            MR. DAMSGAARD: Not as I know. Not as I
48 know.
            MR. OLSEN: Would you be the -- you -- if
49
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1 there was some work done, you would know of the work
2 done, is that correct?
            MR. DAMSGAARD: Yeah.
            MR. OLSEN: Okay. In general, did you ever
5 in your experience on board the ship, did you ever hear
6 anyone talk about microcracks or fractures in any of
7 the boilers or steam piping?
            MR. DAMSGAARD: No.
            MR. OLSEN: Okay.
                               That's all I have.
            MR. ROTH-ROFFY: John?
10
            MR. RILEY: Yes. Sorry. I was making a
11
12 note. John Riley, independent surveyor for NCL, joined
13 the meeting late.
            The -- is it possible, please, to give a
15 quess or an estimate about how long between a black-out
16 and getting the power to your 440 volt substations? A
17 rough estimate?
            MR. DAMSGAARD: 20 minutes. I don't know.
19 30 minutes, maybe.
            MR. RILEY: So, between 20 and 30 minutes?
20
21
            MR. DAMSGAARD: Yeah.
            MR. RILEY: And is the substation for the
23 boiler room one of the first substations to be reset?
            MR. DAMSGAARD: No. There are no substations
25 to the boiler room. The feeding to the boiler room
26 goes straight -- straight from two places, from the
27 forward and aft main stations have -- each have one
28 breaker feeding. In case the forward is off, you can
29 use the aft, and -- and -- and it's used to support two
30 of the fans on the forward, fuel the fans and fuel the
31 fans to go aft on each side. So, they work from inside
32 and there's two breakers, 45 and 47, feeding that.
            MR. RILEY: Can I -- can I try to understand
34 then, please, --
            MR. DAMSGAARD: Yeah.
            MR. RILEY: -- the --
36
            MR. DAMSGAARD: Substations just have the --
38 from the C Deck and up in the ship to do it, what we
39 call it, and the engine room is different ship
40 switchboard in each compartment.
            MR. RILEY: Does the 440 volt from the Number
42 12 diesel enable them to start going through the
43 process of lighting up the boiler?
            MR. DAMSGAARD:
                            Yeah.
                                   To maintain.
45
            MR. RILEY: And so, is -- as soon as the
46 Number 12 diesel is on with that 440 volt supply, the
47 engineers stationed in the boiler room can start going
48 through the lighting up process for the safety checks
49 on the boilers?
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MR. DAMSGAARD: Yeah. They probably can
2 then.
            MR. RILEY:
                       Thank you.
            MR. DAMSGAARD: I don't -- I don't know about
5 which boiler because some of them go from the aft
6 forward, but at least some of them -- some of the
7 things can do that.
            MR. RILEY: And just to recap then, Chief,
9 please, so, can you give me an estimate of the time
10 from the black-out to the Number 12 diesel being on
11 line so that the engineers could start up the lighting
12 up process on a boiler? A rough estimate?
            MR. DAMSGAARD: When it's powered, they can
14 start -- start. I don't know exactly how they do it,
15 but -- but they can start the pumps as soon as we have
16 power on the 440 volt.
17
            MR. RILEY: Sorry. Can I rephrase my
18 question? I'm being misleading. The -- I'm trying to
19 get an estimate of the time from the -- the time of the
20 black-out where the Number 12 diesel is on the board so
21 that they could then start operating in the engine
22 room.
23
            MR. DAMSGAARD:
                           Yeah.
            MR. RILEY: Approximately how -- how long --
24
            MR. DAMSGAARD: When it's on the board, they
26 can start immediately.
            MR. RILEY: No, no. But what's the time lag
28 between the -- you've had a black-out. The lights go
29 out, and then Number 12's on line.
            MR. DAMSGAARD: I'd say 20 minutes, 30
31 minutes. Whatever. I don't know.
32
            MR. RILEY:
                       Okay.
                               Thank you.
33
            MR. FOONG: Chris Foong, NCL.
            I just have two points to clarify. When you
35 say that you -- from black-out and it was mentioned
36 between one-one and a half hours to get power up, are
37 you talking about giving power to all services on the
38 ship?
39
            MR. DAMSGAARD: Yeah. All services.
            MR. FOONG: Okay. Now, on the -- my second
40
41 question is when you mentioned the printer's obsolete,
42 did you mean to say that it's -- it's a model that is
43 discontinued?
            MR. DAMSGAARD:
                            It's obsolete, yes.
44
45
            MR. FOONG: Thank you.
            MR. DAMSGAARD: Then I got another -- I got
47 other example you can put in, but then we need
48 something else for it and things like that.
            MR. FOONG: Some modifications?
49
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MR. DAMSGAARD: Yeah. The ship's engineer
2 want to get one, you know.
           MR. FOONG:
                       That's all.
            MR. ROTH-ROFFY: Chief, Tom Roth-Roffy. Are
5 you the senior chief electrician on the Norway or the
6 junior? I mean, the person that relieves you, is that
7 a particular person?
            MR. DAMSGAARD: I'm the chief, I'm the chief.
            MR. ROTH-ROFFY: Okay. Is there always one
10 person that relieves you when you go on vacation?
            MR. DAMSGAARD: Yeah.
11
12
            MR. ROTH-ROFFY: Could you give us his name,
13 please?
            MR. DAMSGAARD: He's Gunnar Bersaas, G-U-N-N-
15 A-R, first name.
            MR. ROTH-ROFFY: Okay.
            MR. DAMSGAARD: B-E-R-S-A-A-S.
17
18
            MR. ROTH-ROFFY: Did you get that?
19 G-U-N-N-A-R.
            MR. DAMSGAARD: Yeah. First.
20
            MR. ROTH-ROFFY: B-E-L-S --
21
22
            MR. DAMSGAARD: No. B-E-R- --
            MR. ROTH-ROFFY: E-R- --
23
           MR. DAMSGAARD: -- S- --
24
25
           MR. ROTH-ROFFY: -- A-A --
           MR. DAMSGAARD: -- S --
26
27
           PARTICIPANT: Bersaas.
28
           MR. DAMSGAARD: Bersaas. That's good.
29 you say Bersaas.
            MR. ROTH-ROFFY: Okay. He is -- he relieves
31 you when you go on vacation?
32
           MR. DAMSGAARD: Yeah.
33
           MR. ROTH-ROFFY: How long has he been on
34 board the ship?
            MR. DAMSGAARD: Been on board ship since --
36 two -- two years almost. About two -- I'm not sure,
37 but I can think about two years.
38
            MR. ROTH-ROFFY: About two years?
39
            MR. DAMSGAARD: Yeah.
           MR. ROTH-ROFFY: And before that, was he
40
41 sailing on the Norway?
            MR. DAMSGAARD: He was ashore before.
43
            MR. ROTH-ROFFY: About how long had he --
            MR. DAMSGAARD: Just come back to relieve me.
44
            MR. ROTH-ROFFY: Okay. But how long has he
46 been working on Norway?
            MR. DAMSGAARD: Two years.
47
48
            MR. ROTH-ROFFY: Two years total?
            MR. DAMSGAARD: Yeah.
49
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MR. ROTH-ROFFY: Okay. That's all I have.
1
            Brian?
3
            MR. CURTIS: No questions.
            MR. ROTH-ROFFY: Okay. It's amazing, but we
5 are done with you. We appreciate your patience and
6 understanding, and thank you very much for coming.
            The time is about 11:40 and that concludes
8 our interview of the chief electrician.
            (Whereupon, at 11:40 a.m., the Investigative
10 Interview of Chief Electrician Sverre Damsgaard, SS
11 Norway, was concluded.)
12
13
14
15
16
17
18
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